

**FREQUENTLY ASKED QUESTIONS (FAQ)
ON
UNIFI TV CONTENT UPDATE 2022**

NO	QUESTION	ANSWER																		
STREAMING APP (OTT) SUBSCRIPTION AND ACTIVATION																				
GENERAL INFORMATION																				
1	What are the streaming apps available on unifi TV?	<p>As part of its continuous effort to bring enhanced viewing experience to the audience, unifi TV has partnered with eleven (11) streaming apps starting 1st March 2022 as below:</p> <ol style="list-style-type: none"> 1. Amazon Prime Video 2. TVBAnywhere+ 3. Lionsgate Play 4. iQiyi 5. Viu 6. ZEE5 7. Simply South 8. YuppTV 9. ShemarooMe 10. BBC Player 11. WeTV 																		
2	What kind of content that are available on these streaming apps?	<p>While some of the streaming apps are very new in this region, we are excited to introduce the apps which feature the content genre as follow:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">No</th> <th style="text-align: center;">App</th> <th style="text-align: center;">Offering</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">Amazon Prime Video</td> <td>Watch movies, TV, and sports, including Amazon Originals like The Boys, The Marvelous Mrs. Maisel, and Tom Clancy's Jack Ryan as well as recommendations just for you.</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">TVBAnywhere+</td> <td>The most comprehensive Chinese entertainment platform published by TVB and delivers the latest & greatest content from TVB anytime, anywhere.</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;">Lionsgate Play</td> <td>Home to blockbuster movies, premium Originals and binge-worthy shows.</td> </tr> <tr> <td style="text-align: center;">4</td> <td style="text-align: center;">iQiyi</td> <td>Home to Asia's hottest entertainment. Bringing you the best of local, Korean and Chinese dramas, movies, variety shows and anime.</td> </tr> <tr> <td style="text-align: center;">5</td> <td style="text-align: center;">Viu</td> <td>Gives you instant access to all your favourite dramas, comedies, horror and more! Watch hit TV shows from Korea, Japan, China, Thailand, Indonesia, Malaysia, Myanmar, Turkey, the Middle East and India as well as our own Viu Originals.</td> </tr> </tbody> </table>	No	App	Offering	1	Amazon Prime Video	Watch movies, TV, and sports, including Amazon Originals like The Boys, The Marvelous Mrs. Maisel, and Tom Clancy's Jack Ryan as well as recommendations just for you.	2	TVBAnywhere+	The most comprehensive Chinese entertainment platform published by TVB and delivers the latest & greatest content from TVB anytime, anywhere.	3	Lionsgate Play	Home to blockbuster movies, premium Originals and binge-worthy shows.	4	iQiyi	Home to Asia's hottest entertainment. Bringing you the best of local, Korean and Chinese dramas, movies, variety shows and anime.	5	Viu	Gives you instant access to all your favourite dramas, comedies, horror and more! Watch hit TV shows from Korea, Japan, China, Thailand, Indonesia, Malaysia, Myanmar, Turkey, the Middle East and India as well as our own Viu Originals.
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		6	ZEE5 The only streaming app that offers content in 18 languages. Home to 170,000+ hours of On Demand Content. The platform brings together the best of Originals, Movies and TV Shows, Music, Cineplays and Health and Lifestyle content all in one single destination.
		7	Simply South Your one-stop destination for the best of all things entertainment! Pick from a collection of the newest Tamil, Malayalam and Telugu movies, and evergreen classics.
		8	YuppTV YuppTV is one of the largest online TV platform with over 200+ Live Indian TV Channels, 7 days of catch-up TV, Latest Regional and Bollywood/Hindi Movies.
		9	ShemarooMe A one stop destination with over 10,000+ hours of premium Bollywood content covering multiple languages and genres like Movies, Comedy, Kids, Music Videos & 24/7 TV
		10	BBC Player BBC Player service is an authenticated multi-genre SVOD (Subscription Video On Demand) service that allows viewers to watch the very best BBC programmes anytime, anywhere. It is available online (www.bbcplayer.com), and as an app on Apple App Store for iOS devices and Google Play Store for Android devices.
		11	WeTV Enjoy premium entertainment on WeTV's on demand streaming platform and bump up to VIP for more cool features. Watch the best ad-free local and Asian dramas, shows and anime.

3	What are the streaming apps offerings for unifi customers?	<p>The streaming apps that you can subscribe with unifi are as per the table below.</p> <p>Starting 1st February 2022 until 30th April 2022 (campaign period), all new and existing subscribers of unifi TV Packs (Varnam Plus, Aneka Plus, Ruby Plus and Ultimate Pack) get to enjoy discounted price for ala carte subscription of selected streaming apps.</p> <table border="1"> <thead> <tr> <th>No</th> <th>App</th> <th>Offering</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>BBC Player</td> <td> <ul style="list-style-type: none"> Access included for all Ultimate Pack subscribers at no additional costs </td> </tr> </tbody> </table>	No	App	Offering	1	BBC Player	<ul style="list-style-type: none"> Access included for all Ultimate Pack subscribers at no additional costs
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			<ul style="list-style-type: none"> Ala carte RM10/month
		2	<p>Amazon Prime Video</p> <ul style="list-style-type: none"> Ala carte RM25/month (payment via credit card only)
		3	<p>TVBAnywhere+</p> <ul style="list-style-type: none"> Ala carte TVB Anywhere Channel Zone for unifi TV Packs subscribers at RM16.00/month (promo ends 30th April 2022) Ala carte TVB Anywhere VOD Zone for unifi TV Packs subscribers at RM16.00/month (promo ends 30th April 2022) Ala carte TVB Anywhere Premium Zone for unifi TV Packs subscribers at RM32.00/month (promo ends 30th April 2022) Ala carte TVB Anywhere Channel Zone – RM19.90/month Ala carte TVB Anywhere VOD Zone – RM19.90/month Ala carte TVB Anywhere Premium Zone – RM39.90/month
		4	<p>Lionsgate Play</p> <ul style="list-style-type: none"> Access included for all Ultimate Pack subscribers at no additional costs Ala carte for unifi TV Packs subscribers at RM7.50/month (promo ends 30th April 2022) Ala carte RM14.90/month
		5	<p>iQiyi</p> <ul style="list-style-type: none"> Access included for all Ruby Plus Pack subscribers starting 1st January 2022 at no additional costs Option for exclusive access to Ultimate Pack subscribers Ala carte for unifi TV Packs subscribers at RM5.90/month (promo ends 30th April 2022) Ala carte RM8.90/month
		6	<p>Viu</p> <ul style="list-style-type: none"> Access included for all Aneka Plus Pack subscribers starting 1st January 2022 at no additional costs Option for exclusive access to Ultimate Pack subscribers Ala carte for unifi TV Packs subscribers at RM5.00/month (promo

			ends 30 th April 2022)
			<ul style="list-style-type: none"> Ala carte RM12.90/month
	7	ZEE5	<ul style="list-style-type: none"> Option for exclusive access to Ultimate Pack subscribers Ala carte for unifi TV Packs subscribers at RM12.50/month (promo ends 30th April 2022) Ala carte RM14.90/month
	8	Simply South	<ul style="list-style-type: none"> Access included for all Varnam Plus Pack subscribers at no additional costs Option for exclusive access to Ultimate Pack subscribers Ala carte for unifi TV Packs subscribers at RM8.50/month (promo ends 30th April 2022) Ala carte RM10/month
	9	ShemarooMe	<ul style="list-style-type: none"> Ala carte for unifi TV Packs subscribers at RM6.50/month (promo ends 30th April 2022) Ala carte RM8/month
	10	YuppTV	<ul style="list-style-type: none"> Ala carte for unifi TV Packs subscribers at RM12.50/month (except for YuppFlix plan, promo ends 30th April 2022) Ala carte YuppTV Tamil + YuppFlix: RM15/month Ala carte YuppTV Hindi + YuppFlix: RM15/month Ala carte YuppTV Bangla + Yuppflix: RM15/month Ala carte YuppTV Malayalam + YuppFlix: RM15/month Ala carte YuppTV Telugu + YuppFlix: RM15/month Ala carte YuppFlix: RM10/month
	11	WeTV	<ul style="list-style-type: none"> Option for exclusive access to Ultimate Pack subscribers Ala carte subscription will be available soon
4	Who is eligible to subscribe to these streaming apps?	<p>All new and existing Ultimate Pack subscribers get to enjoy exclusive access to three (3) streaming apps included in the pack as below:</p> <ol style="list-style-type: none"> BBC Player Lionsgate Play Choice of iQiyi / Viu / WeTV / Simply South / ZEE5 <p>Starting 1st January 2022, all new and existing Vernacular Packs subscribers get to enjoy exclusive access to one (1) streaming app included in the packs as below:</p> <ol style="list-style-type: none"> Viu – for Aneka Plus Pack iQiyi – for Ruby Plus Pack 	

		<p>c) Simply South – for Varnam Plus Pack</p> <p>All new and existing unifi subscribers can subscribe to the below streaming apps on ala carte basis:</p> <p>a) TVBAnywhere+ b) Amazon Prime Video (via unifi Plus Box only) c) BBC Player d) YuppTV e) ShemarooMe f) Lionsgate Play g) iQiyi h) Viu i) Simply South j) ZEE5</p> <p>Starting 1st February 2022 until 30th April 2022 (campaign period), all new and existing unifi TV Packs subscribers get to enjoy additional discounts for ala carte subscription of the following streaming apps:</p> <p>a) Lionsgate Play b) iQiyi c) Viu d) Simply South e) ZEE5 f) YuppTV g) ShemarooMe</p>
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5	I am a unifi TV Pack subscriber and I have activated the exclusive access to streaming apps bundled with my pack. How long do I get to enjoy this offering?	<p>Good news! You can enjoy this offering as long as you are a unifi TV Pack subscriber and there will be no additional charges to your existing monthly subscription upon activating the app.</p> <p><i>Disclaimer: TM holds the rights to amend, add, or change the channel list in the pack as per the T&C.</i></p>
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6	I am a unifi TV Pack subscriber and I have subscribed to the streaming app with special ala carte price during the campaign period. How long do I get to enjoy the discounted price?	<p>Customers who subscribe to the streaming app ala carte during the campaign period will get to enjoy the special price until they terminate the streaming app subscription.</p>
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SUBSCRIPTION & ACTIVATION

7	How can I watch the streaming apps?	<p>The streaming apps are best viewed on unifi Plus Box.</p> <p>You may also download the respective apps on your mobile phone/tablet to watch it.</p>
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8	How many devices can I access the streaming apps on?	<p>The streaming apps are accessible across unifi Plus Box and your mobile devices up to:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: black; color: white;"> <th>No</th> <th>App</th> <th>Offering</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>TVBAnywhere+</td> <td> <ul style="list-style-type: none"> • Up to 2 devices at the same time </td> </tr> <tr> <td style="text-align: center;">2</td> <td>Lionsgate Play</td> <td> <ul style="list-style-type: none"> • Up to 2 devices at the same time </td> </tr> <tr> <td style="text-align: center;">3</td> <td>iQiyi</td> <td> <ul style="list-style-type: none"> • Up to 2 devices at the same time </td> </tr> <tr> <td style="text-align: center;">4</td> <td>Viu</td> <td> <ul style="list-style-type: none"> • Up to 5 devices at the same time </td> </tr> <tr> <td style="text-align: center;">5</td> <td>ZEE5</td> <td> <ul style="list-style-type: none"> • Up to 5 devices at the </td> </tr> </tbody> </table>	No	App	Offering	1	TVBAnywhere+	<ul style="list-style-type: none"> • Up to 2 devices at the same time 	2	Lionsgate Play	<ul style="list-style-type: none"> • Up to 2 devices at the same time 	3	iQiyi	<ul style="list-style-type: none"> • Up to 2 devices at the same time 	4	Viu	<ul style="list-style-type: none"> • Up to 5 devices at the same time 	5	ZEE5	<ul style="list-style-type: none"> • Up to 5 devices at the
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		6	Simply South <ul style="list-style-type: none"> Up to 3 devices at the same time
		7	Amazon Prime Video <ul style="list-style-type: none"> Up to 3 devices at the same time
		8	BBC Player <ul style="list-style-type: none"> Unlimited
		9	YuppTV <ul style="list-style-type: none"> Up to 4 devices at the same time
		10	ShemarooMe <ul style="list-style-type: none"> Up to 4 devices at the same time
		11	WeTV <ul style="list-style-type: none"> Up to 2 devices at the same time
9	I am a unifi TV Pack subscriber. How do I activate the new streaming apps?	<p>Step 1: Visit microsite https://activate.unifi.com.my/ott/unifi.aspx?o=b to activate the bundled streaming app(s).</p> <p>Step 2: Verify/Key-in your unifi ID and verify your contact number. Select the streaming app of your choice.</p> <p>Step 3: You will receive an SMS containing a One-time Password (OTP). Key-in the OTP and select "Confirm".</p> <p>Step 4: After activation is successful on the microsite, you can enjoy the streaming apps on unifi Plus Box or the app.</p> <p>Steps to connect and enjoy the streaming apps are unique to its own. You may refer to the user guides for each streaming app at www.unifi.com.my/plusbox.</p>	
10	I am a unifi TV Pack Subscriber. When should I activate the new streaming apps?	<p>You can activate the new streaming apps at your convenience.</p> <p>But why wait? Activate the apps now and enjoy exciting local and international content of your choice at no additional charge! To activate, visit our microsite https://activate.unifi.com.my/ott/unifi.aspx?o=b</p>	
11	Can I switch or change the selected streaming app of my choice?	<p>Starting 14th March 2022, you can switch the selected streaming app to any one (1) of the following:</p> <ol style="list-style-type: none"> Viu iQiyi Simply South ZEE5 WeTV <p>Once you have opted to switch your current app with another eligible app (as listed above), you will still have access to the current app until the expiry date.</p> <p>The subscription of the new app will start on the day after the expiry date of the current app.</p> <p>You may visit this link to switch https://activate.unifi.com.my/ott/profile.aspx</p>	
12	Can I switch the streaming apps bundled with my unifi TV Pack multiple times?	<p>Yes, you can choose to switch as many times as you want at no additional costs. The streaming apps that you can select to switch with are any one (1) of the following:</p> <ol style="list-style-type: none"> Viu iQiyi Simply South ZEE5 	

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13	I am a unifi TV Pack subscriber and I have already activated the bundled streaming apps. How do I get to enjoy WeTV which has just been launched?	Starting 14 th March, you can switch your current streaming app with another app at no additional costs. The streaming apps that you can select to switch with are any one (1) of the following: a) Viu b) iQiyi c) Simply South d) ZEE5 e) WeTV																																				
14	Why should I subscribe to the streaming apps via unifi instead of subscribing directly on the app?	You would get to enjoy exclusive bundle and pricing deals, which is only available just for unifi Home customers. It is also more convenient for you to subscribe and pay in a single unifi bill each month. If you prefer to enjoy TV entertainment in a lean-back mode, unifi Plus Box houses all these streaming apps in a single media box for the ultimate binge-watching experience on the big screen.																																				
15	I am not a unifi TV Pack subscriber. Can I subscribe to the new streaming app offering?	There are two (2) ways to enjoy the streaming app offerings as below: a) If you have not subscribed to any unifi TV Pack, you may subscribe via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app b) You may subscribe to the ala carte streaming app via https://activate.unifi.com.my . Please refer to Question 3.																																				
16	How do I login to these new streaming apps after I have successfully registered?	There are different login credentials for each streaming app, as below: <table border="1" data-bbox="667 1211 1394 1653"> <thead> <tr> <th>No</th> <th>App</th> <th>Login Credential</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TVBAnywhere+</td> <td>• unifi ID</td> </tr> <tr> <td>2</td> <td>Lionsgate Play</td> <td>• Mobile number</td> </tr> <tr> <td>3</td> <td>iQiyi</td> <td>• Mobile number</td> </tr> <tr> <td>4</td> <td>Viu</td> <td>• Mobile number</td> </tr> <tr> <td>5</td> <td>ZEE5</td> <td>• E-mail address</td> </tr> <tr> <td>6</td> <td>Simply South</td> <td>• E-mail address</td> </tr> <tr> <td>7</td> <td>Amazon Prime Video</td> <td>• E-mail address</td> </tr> <tr> <td>8</td> <td>BBC Player</td> <td>• unifi ID</td> </tr> <tr> <td>9</td> <td>YuppTV</td> <td>• E-mail address</td> </tr> <tr> <td>10</td> <td>ShemarooMe</td> <td>• Mobile number</td> </tr> <tr> <td>11</td> <td>WeTV</td> <td>• Mobile number</td> </tr> </tbody> </table> If you need further assistance, you may also check the confirmation e-mail you have received upon successful registration.	No	App	Login Credential	1	TVBAnywhere+	• unifi ID	2	Lionsgate Play	• Mobile number	3	iQiyi	• Mobile number	4	Viu	• Mobile number	5	ZEE5	• E-mail address	6	Simply South	• E-mail address	7	Amazon Prime Video	• E-mail address	8	BBC Player	• unifi ID	9	YuppTV	• E-mail address	10	ShemarooMe	• Mobile number	11	WeTV	• Mobile number
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17	What if I forget my unifi ID to activate these streaming apps?	You can check your unifi ID (i.e. yourname@unifi) in your monthly bill. Alternatively, you can also reach out to us via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app.																																				
18	Why am I not receiving the OTP to activate the streaming apps?	Please verify your mobile number again. If it is not the correct mobile number, you can update your latest account contact details by reaching out to us via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app.																																				

19	My mobile number registered is correct. Why am I still not receiving the OTP to activate the streaming apps?	<p>Please check if you may have set up an SMS blocked list on your phone. You would have to remove the number 62100 / 66555 from the blocked list.</p> <p>There might also be a network delay by your mobile network provider. Please wait for a while before you retry.</p> <p>The OTP is valid within five (5) minutes upon generation. If your OTP becomes invalid, you can request for the OTP to be sent again to your verified mobile number.</p>
20	I have not received the e-mail confirmation after activating the streaming apps with complimentary access. What should I do?	<p>Please wait for a moment and try to reload your inbox.</p> <p>Alternatively, you may try to check the spam/junk mail folder.</p> <p>If these methods fail, please reach out to us via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app for further assistance.</p>
21	What if I forget my password to the streaming app?	<p>You can refer to the e-mail and SMS received when you activated the streaming app.</p>
22	Can I change my password on the streaming app?	<p>Sorry, you are unable to change your streaming app password after activation.</p>
23	Can I watch content from the streaming apps using unifi TV Media Box (white colour)?	<p>Sorry, the streaming apps are available on unifi Plus Box only.</p> <p>There are several options that you can explore:</p> <ul style="list-style-type: none"> a) Upgrade to unifi Plus Box at RM20/month b) Subscribe or upgrade to any of unifi TV Packs, which includes unifi Plus Box c) You can also watch the streaming apps on the respective mobile apps
24	I do not have any unifi Home broadband subscription currently. Can I get the streaming app offering?	<p>You would need to subscribe to unifi Home with any of unifi TV Packs to enjoy the added benefits with streaming apps.</p> <p>Please visit www.unifi.com.my or the nearest TMpoint to subscribe.</p>
25	Am I able to use the streaming apps when I am connected to TM/unifi network only?	<p>For first-time activation, it is best for you to be connected to TM/unifi Wi-Fi network to enjoy exclusive deals.</p> <p>Once the activation is successful, you are free to use the streaming apps subscribed anytime, anywhere. All you need is a stable internet connection, regardless of the service provider.</p>
26	I have an existing subscription with the streaming apps, can I subscribe to the same app via unifi?	<p>We would recommend that you terminate your current subscription first, and then subscribe to the streaming app via unifi. This is to avoid from you are being double-charged for the same service.</p> <p>We would also recommend that you explore our other amazing streaming app partners which also offer great on demand content.</p>
27	I have an existing ala carte subscription to a streaming app with unifi. Am I eligible to enjoy the special ala carte price during the campaign	<p>Yes, you are eligible if you are a unifi TV Pack subscriber.</p> <p>So, we would advise you to terminate the current subscription and resubscribe to enjoy the special price during the campaign period.</p>

	period?	To subscribe to streaming apps ala carte, you can visit this link https://activate.unifi.com.my/ott/unifi.aspx?o=a
28	Can I subscribe to more than one streaming app during this campaign period?	Yes, you can and you will get to enjoy the special discounted price for each of the streaming app available under this campaign.
29	I am an existing unifi TV Pack subscriber with Streamyx network (TVOS). Why am I unable to enjoy the special ala carte price for the streaming apps during the campaign period?	Unfortunately, this campaign is only applicable for unifi customers with unifi TV Packs.
30	I want to activate the complimentary access to the streaming apps. Is there a separate contract terms applied to this?	No, there will be no contract bound to this offering.
31	Why do I see an expiry date when I activate the streaming app with exclusive access?	Do not worry, you are entitled to the streaming app access with your unifi TV Pack subscription. Please disregard the expiry date on the app and continue to have fun binge-watching!
32	What are the payment options available for the streaming apps?	For the convenience of our customers, we highly encourage payment via unifi billing (direct carrier billing). There are several payment channels to pay your unifi bill: <ul style="list-style-type: none"> a) myunifi app b) unifi portal via www.unifi.com.my c) Selected preferred online banking portals d) Nearest TMpoint or TMpoint Authorised Dealer (TAD) e) POS Malaysia
33	I have selected and activated iQiyi as the streaming app of my choice. Why do I get to enjoy VIP access when my subscription info stated that it is Standard plan?	This is a special treat for you! Because you are subscribing to iQiyi with unifi, you get to enjoy iQiyi VIP access to stream more content at your convenience.
34	Why can't I watch Lionsgate Play app via unifi Plus Box?	You would need to update the Lionsgate Play app to the latest version (2.0.1.2021.09.29) on Google Play Store. Once you have installed it in your unifi Plus Box, please sign in using your User ID (i.e. your mobile number) and don't forget to include the country code "6" (e.g.: 60123456789).
35	Why can't I sign in to the Lionsgate Play app after my activation?	We are so sorry for the inconvenience. Please insert Malaysia's country code "6" followed by your mobile number (e.g. 60123456789) to log in with the activated credentials.
36	Why can't I log in to Viu using the credentials received via confirmation email and SMS?	For first-time activation, you would need to have your device connected to unifi Home Wi-Fi network. Once connected, you can register and log in using your Viu account. You can now enjoy the exclusive access to Viu included in your unifi TV Pack subscription!

37	Which login options should I choose when I have activated the exclusive access to iQiyi streaming app?	<p>If you are using the mobile app, please select “Log in via SMS” option to enjoy full access to the iQiyi app.</p> <p>If you are using unifi Plus Box, please select “Log in with iQiyi account” and follow the simple steps to continue.</p>
38	Why does my unifi Plus Box only display an empty/black screen?	<p>We apologise for the inconvenience caused. Please follow the below steps to clear the cache on your unifi Plus Box:</p> <ol style="list-style-type: none"> Go to “Settings” Select “Apps” Select “unifi TV” Click on “Clear cache” <p>You can also find out more from unifi Community: https://community.unifi.com.my/t5/unifi-TV/unifi-Plus-Box-quick-fix/m-p/38824</p>

SERVICE TERMINATION

39	If I terminate my unifi Home account, can I continue to enjoy the exclusive deals with the streaming apps?	Unfortunately no, because the streaming apps subscription and exclusive deals cannot exist without the unifi Home account.
40	How do I terminate my streaming apps subscription?	Feel free to reach out to us via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app.
41	Will I get a refund if I terminate my streaming app subscription?	Unfortunately, if you cancel the subscription midway of the billing cycle, you will not be refunded for the remaining period. This means, you can still enjoy the service until the end of the billing cycle for that month. Your access to the service will be discontinued starting from the next billing cycle and no further charges will be reflected in your bill.

CONTACT US

42	Who should I contact if I need any assistance or service inquiry on streaming apps with unifi?	Feel free to reach out to us via our digital platforms: Live Chat on www.unifi.com.my/chat or myunifi app.																					
43	Where can I get more info on the streaming apps?	<p>For more information regarding the streaming apps, please check out the respective streaming apps’ T&C and FAQ from the links below:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: black; color: white;">App</th> <th style="background-color: black; color: white;">T&C</th> <th style="background-color: black; color: white;">FAQ</th> </tr> </thead> <tbody> <tr> <td>TVBAnywhere+</td> <td>https://www.tvbanywhere.com/terms-of-services.html</td> <td>https://www.tvbanywhere.com/faq.html</td> </tr> <tr> <td>Lionsgate Play</td> <td>https://lionsgateplay.com/termsandconditions</td> <td>https://lionsgateplay.com/faq</td> </tr> <tr> <td>iQiyi</td> <td>https://www.iq.com/intl-common/international-useragreement.html?lang=en_us</td> <td>https://www.iq.com/intl-common/international-privacyagreement.html?lang=en_us</td> </tr> <tr> <td>Viu</td> <td>https://www.viu.com/ott/my/en/all/terms</td> <td>https://www.viu.com/ott/my/en/all/terms</td> </tr> <tr> <td>ZEE5</td> <td>https://www.zee5.com/global/termsfuse</td> <td>https://faq.zee5.com/?country=MY</td> </tr> <tr> <td>Simply South</td> <td>https://www.simplysouth.tv/terms</td> <td>https://www.simplysouth.tv/faq</td> </tr> </tbody> </table>	App	T&C	FAQ	TVBAnywhere+	https://www.tvbanywhere.com/terms-of-services.html	https://www.tvbanywhere.com/faq.html	Lionsgate Play	https://lionsgateplay.com/termsandconditions	https://lionsgateplay.com/faq	iQiyi	https://www.iq.com/intl-common/international-useragreement.html?lang=en_us	https://www.iq.com/intl-common/international-privacyagreement.html?lang=en_us	Viu	https://www.viu.com/ott/my/en/all/terms	https://www.viu.com/ott/my/en/all/terms	ZEE5	https://www.zee5.com/global/termsfuse	https://faq.zee5.com/?country=MY	Simply South	https://www.simplysouth.tv/terms	https://www.simplysouth.tv/faq
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Simply South	https://www.simplysouth.tv/terms	https://www.simplysouth.tv/faq																					

		Amazon Prime Video	https://www.primevideo.com/help/ref=atv_hp_nd_cnt?nodeId=202095490	https://www.primevideo.com/help/ref=atv_nb_hp
		WeTV	https://wetv.vip/static/terms-en.html	https://wetv.vip/static/help.html?language=en&areacode=153576